

# Telehealth

As digital health continues to increase, our core services include providing medical specialists who deliver integrated care via sophisticated digital platforms.



“Telehealth medicine with Wavelength offers me the best of both worlds. They support me in being able to offer a service to regional and remote patients without having to waste precious time away from home and family or travelling and sitting in airports. The Wavelength team has been nothing short of professional, reliable and prompt to sort out any concern I may have.

- Dr Jane Oliver,  
Rheumatologist

## Our Telehealth services

With a growing network of specialists, GPs and junior doctors, our expertise can help you marry a specialised medical workforce with remote care. Our customised Telehealth services help you fill difficult roles and scale your services to provide consistent and high-quality care. Our doctors can work with your existing Telehealth provider, or recommend a bespoke platform to suit your needs.

## Benefits

- ✓ Reduce wait times up to 95%
- ✓ Quick access to experienced generalists and specialists
- ✓ Enables more appointments and decreases no-shows.
- ✓ Improve cost efficiency and clinic management
- ✓ Prioritise patients by delivering quality care with flexibility.

## Case Study: Mackay Hospital & Health Service

<b>Roles/Service</b>	Telehealth platform and telehealth specialists
<b>Challenges</b>	Skills shortage; long hospital waitlists; high patient transfer costs; high doctor travel costs
<b>Solutions</b>	Implementation of telehealth platform; recruitment of specialists.
<b>Outcomes</b>	Improved cost efficiencies; increased appts and reduced no-shows. Reduced wait times from 15 months to three weeks. Met outpatient waitlist targets. Clinical management specialist services improved and provided to over 800 patients.